

New Look, Same Great Company!

Accent Communication Services and Buckeye Information Systems have become Accent Information Systems. The same great companies with a new look. Our new name will bring a clearer understanding of the breadth of services Accent can offer our customers. Accent is more than just phone systems and communications, we are:

- ... **Data Networks**
- ... **PC Support**
- ... **Application Servers**
- ... **Cutting Edge VoIP Solutions**
- ... **Mobile Technologies**
- ... **CCTV Security Systems**
- ... **Structured Cabling Systems**



Take a look through our quarterly newsletter and see what the 21st century Accent looks like.



VoIP Telephony

By: Steve Hearst

Did you know that Accent now offers our customer generation IP telephony solutions? We've added an IP PBX platform to our portfolio of offerings, designed business phone systems for multi-site companies and data networks together in innovative and powerful ways.

ShoreTel Benefits:

- ... **Distributed Reliability:** distributed hardware point of failure combines with IP phone and ensures 99.999% reliability.
- ... **Best-in-Class Management:** manage a global network remotely through a single-view interface via ShoreTel's management console.
- ... **Advanced Applications:** unified messaging, collaboration and conferencing, and virtual contact centers.



Contact us to schedule your ShoreTel demonstration today to find out how Accent and ShoreTel can elevate your existing business phone system from a taken-for-granted utility to a productivity boosting converged environment.





Dayton Office

By: Sam Mackay



It's been a very exciting time at our Dayton office. Within the last year a great deal of change has occurred, beginning with our name! Buckeye Telephone Systems has a long history in Dayton and the surrounding areas. Proudly working with community icons which include Sinclair Community College, Dayton Power and Light, and most recently Coldwell Banker Heritage Realtors. As time passed, we change our name to Buckeye Information Systems. As technology progressed so did our name indicating the change in services we were able to provide. Starting Jan. 1st, we have transformed once again, combining with our Delaware, Ohio office both operating as Accent Information Systems and forming a stronger union with greater resources.

We have a diverse group of individuals that really make up a tremendous team. We take great pride in our workmanship and enjoy helping our customers get the most out of their communications equipment. That pride, teamwork, and cohesiveness drives us everyday to extend our very best and propelled us in being named one of the top 15 "Best Places to Work 2008" by the Dayton Business Journal. An honor we are all extremely proud of!

"Happy employees translates to better service"

ESI Communications

By: Steve Hearst

Since 1998, ESI has helped us to find solutions for many local busin Powell, Ruscilli Construction, Floyd Browne Group, Wolf Creek Comp

The ESI Communication Server wears many "hats". It's a tradition standards-based IP telephony system, or any mix of the two depend configure and operate it.

The ESI system can provide up to 1200 hours of voice message stor attendant, and automated call distribution all embedded in the main ESI's optional Windows®-based system management tools and ESI entrance control. The ESI-exclusive Quick Switch can quickly move a connection from a desktop extension to (an ESI) Cordless Handset by just pressing a key as well.

To complement the ESI system, we offer a 5 year warranty that can help our clients protect their future investment with software upgrades and hardware assurance. The features and funtions of the ESI system can be easily demonstrrated at your office in a live demo. Contact your account representative or our sales department at (800) 589-7379 to schedule a demo today.



The world of business moves fast, it's vital for you to have the tools in place to keep up...

This is where Accent comes in.

Structured Cabling

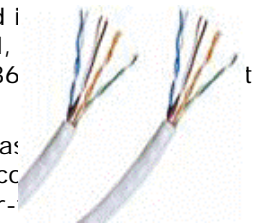
By: Joe Bash



Accent's Structured Cabling Division has secured a contract to design and i Structured Cabling Solution at the U.S. Army Reserve Center in Whitehall, involves installation of approximately 25 miles of Category 5E cable to 836 three buildings at the military complex.

The new infrastructure will replace an out-of-date Category 3 cabling infrastr been a bottleneck for data transmission for several years. Five new Telecc rooms will be equipped with state-of-the-art racks, patch panels and user-management hardware. The project includes total testing of all cables, as well as CAD documentation of the entire project.

If your company has a need for installation of Category 5E, Category 6 or Fiber Optic cabling, please feel free to speak to your Accent Account Representative or contact Joe Bash in our Structured Cabling Division at (740) 203-3556.





Accent Managed Services

The Accent Managed Services (AMS) plan is a partnership developed technology today. In observing the experiences of most businesses, have been caused by the type of relationship that has existed with c

In the traditional arrangement, organizations have chosen to address purchasing products. In the aftermath of these purchases, the client utilizing the technology to improve their business results. As outlined utilization and systematic deterioration.



The AMS plan shifts the burdens of system maintenance to Accent, implemented, keeping users fully trained, making programming changes keeping software versions up to date, keeping local and long distance technology current. The AMS plan also helps businesses to keep available working capital deployed in income generating activities.



AMS Benefits:

- ... Managed communication solution for your enterprise
- ... Technology refresh plan to upgrade equipment as new features and benefits become available
- ... Full parts and labor warranty
- ... Priority scheduling for service and proactive audits of your system
- ... One monthly payment to satisfy all of your communication needs

Contact your Sales Representative today for more info on how AMS can help your business!!

<h2>Data Networking</h2> <p>By: Gary Lowe</p>	<h2>Arm you with what it takes to succeed</h2> <p>By: Debra Cox</p>
 <p>...y moves more toward the data As this shift occurs, Accent is offer our customers the</p> <p>...th, Curt Corwin joins our IT ange of computer network t's A+ and Network+ certifications, he complements our existing team that consists of Vicki Zelesnik, Microsoft Server Specialist, and Gary Lowe, Network Engineer.</p> <p>Accent offers networks designed and implemented that are efficient and secure; that can be accessed locally as well as remotely. Our server setup insures a user friendly network, secure from malicious threats with reliable backups.</p> <p>Our IT support services have recently increased to include PC desktop support. Using a web based program called iRemotePC, we can remotely assist the user quickly and efficiently, without prior configuration to network firewalls and comprising security.</p> <p>Call us for your complete PC support, network, and server needs.</p>	<p>The power to overcome challenges. The vision to create solutions. That's what we give our customers. We provide you with the latest products in the dynamic world of information systems. Our focus is on you and what you need to thrive in a competitive market.</p> <p>Our goal is simple: <i>To arm you with what it takes to succeed.</i></p> <p>Using the latest in the complex world of communication technology, the product and accompanying support and service we offer accelerate the flow of information to increase productivity and drive business.</p> <p>For you, that means a significant savings for a healthy bottom line. The products & services we offer utilize proved technology to deliver complete voice/data capabilities, such as call-forwarding, comprehensive voicemail systems & compatibility programs between users' phones and PCs.</p> 

Welcome to Our Newsletter

Communication is key in today's society. Information is available at the blink of an eye and decisions are made in an instant. Accent understands the changing landscape of business today and is evolving to meet and exceed our customer's expectations.

This newsletter is the first in what will be a continuing stream of communication with our customers. Each quarter, we will use this newsletter as a way to stay in touch with the people that matter most, our customers. This initial issue is being delivered via traditional mail with subsequent issues being delivered via e-mail.

We hope that you take a few moments to look through this letter and continue to stay in contact with Accent. As a service to our customers, we offer many ways to stay updated on our company and the communication industry. This newsletter, our website (www.accent-services.com), and our newly launched blog (accent-services.blogspot.com) are here to benefit our customers and help make technology decisions easy.



The power to overcome challenges. The vision to create solutions.

We put the Accent on Services!